

Mt. Laurel Board of Education

Dental Plan Comparison FAQ's

Delta Dental PPO Plus Premier Network

The Delta Dental PPO Plus Premier plan has over 8,000 dentists in the New Jersey area. The Premier network is the broadest network available with Delta Dental. The PPO network is a sizable subgroup of the Premier network. The fee schedule paid to the Premier providers is more generous. It is a cost savings to members if members use a 'lower cost' PPO provider. For you, the member, the change is transparent. If you use a PPO provider, the provider is paid a little less (by contract). Your out of pocket expense, where applicable, is less as well. If you use a Premier provider, the provider is paid at the Premier rates.

For a directory of participating dentists, you may call **1-800-DELTA-OK** or you may access their on-line directory at www.deltadental.nj.

Delta Care NJ 6 and Complete Care Networks

- Flagship (for the NJ6 plan) has approximately 255 offices that participate.
- Flagship Complete (Complete Care) is the smaller of the two networks, mainly Eastern Dental offices but some other office also participate. There's a total of 28 offices that participate.
- Both networks are NJ only.
- For a directory of participating dentists, you may call **1-800-DELTA-OK** or you may access their on-line directory at www.deltadental.nj.

Who should I contact for assistance with eligibility, coverage, claims, or general questions?

- **Delta Dental PPO Plus Premier** Customer Service call **800-452-9310** or email service@deltadentalnj.com
- **Delta Dental Complete Care or NJ6**, call Customer Service at **800-722-3524**.

Delta Dental Benefits Connection

Your connection to your Delta Dental benefits, eligibility, and claim information.

- Determine your dental maximum and deductible balances
- Check the status of your claims
- Print a copy of your ID card.
- Available 24 hours a day, seven days a week

Registration is easy. Log onto <http://www.deltadentalnj.com> and click on Register Now!

How do I file a claim for dental charges and when must I file the claim?

To file a claim, you must fill out a dental claim form, which is located in the Dental Plan section of your group's BenePortal site.